Inpatient Admissions Office (A-IAO)

Overview

The Inpatient Admissions Office application supports all the business processes related to inpatient admissions in a healthcare facility. It follows the progress of the internal patient at all stages of hospitalization, from admission to discharge. It includes all relevant functionalities for patient hospitalization invoicing, related to pricing and billing for accommodation, and the provision of medical acts, medicines, materials, etc. The application supports diagnosis-related groups (DRGs) for case classification.

The Inpatient Admissions Office application belongs to the patient administration family (ICS-A) of FORTH-ICS’ Integrated Care Solutions suite. It is based upon an open, scalable and evolvable architecture that integrates distributed information and knowledge in a flexible manner, focusing on the timely and effective delivery of the appropriate information to all authorized users. Being the outcome of applied research, it encompasses both state of the art trends and real-world requirements for effective use.

The main characteristics of the Inpatient Admissions Office application are:

- It is fully configurable and adaptable to any hospital’s workflows using intuitive user-friendly interfaces.
- It is a subsystem of an integrated solution. It can be installed either as stand-alone system or in combination with other ICS or 3rd party applications.
- It supports automation of business processes both within and between healthcare facilities.
- It can electronically interface with eGovernment services, 3rd party applications and open devices. All interfaces are based on standards such as HL7, FHIR, DICOM, XML, and web services.
- It is customizable and scalable according to the needs of each institution.
- It supports role based access control.

Target Domains

The application is suitable for the inpatient admissions office of hospitals.
Description

Main Functionalities
The supported functionalities of the Inpatient Admissions Office application include: management of patient records, encounter management, management of waiting lists and planning of admissions, management of admission, discharge, transfer (ADT) for inpatients, billing / charging of patients, cashier management, management of submissions (for inpatients).

The application communicates with information systems for:

- Accounting, Materials Management, Pharmacy, Radiology, Laboratory, etc. for electronic transmission of patient and encounter data (e.g., invoices and cash movements, orders, etc.) and for updating lists of services.
- Laboratory IS (LIS) for ordering / order cancellation and business intelligence / MIS for the electronic transmission of data for statistical analyses.
- Communication with 3rd parties (e.g. insurance organizations or eGovernment services) in line with current legislation.

State-of-the-art Technology
The Inpatient Admissions Office is a robust and reliable application, compatible with major database management systems and with the latest versions of all popular web browsers.

Additional Information

The ICS suite follows high quality international trends regarding both the structure of the Electronic Health Record (EHR), as well as integration with third party systems through the use of internationally acclaimed communication standards and protocols (like HL7, DICOM, etc.). This system has been deployed in more than 20 Hospitals in Greece since 2001.

Other products of the patient administration family (ICS-A) of ICS include applications for the Outpatient Clinic Admissions Office (A-OAO), the Emergency Department Admissions Office (A-EAO), the Outpatient Pharmacy Admissions Office (A-PAO), the Radiology Information System (A-RIS), the Information Office (A-INF), the Patient Accounting Office (A-PAC), the Appointment Booking System (A-ABS), the Emergency Department Patient Book (A-EDPB) and the Hospital IT Department (A-ITD).

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